



Text Messages

What notices can I receive on my mobile device?

Your hold is ready for pickup!

Please note: You will not see titles in your text messages.

You have library items that may be due soon.

Overdue notices

Is there any charge for this service?

Standard text messaging fees with your mobile carrier will apply.

How do I set this up?

Find your “email to text” address for your mobile carrier.

(See **Common Mobile Email to Text Addresses** section below.)

Log into **My Account**.

Select **Modify Personal Information** on the left side of that screen.

In the **EMAIL** box do the following:

If the email box is blank:

Type in your mobile device’s **email to text address** (see sample address below—note phone number has NO dashes.

Example: 5195550100@txt.att.net

If your email address is in the email box and you wish to receive Library notices by both text and email:

Add a comma after your email address and add the **email to text address** after the comma with no space.

Example: jsmith@gmail.com,5195550100@txt.att.net

If blank and you wish to receive the full email notice AND a text message:

Enter your email address, add a comma at the end and follow it with your **email to text address** with no space.

Example: jsmith@gmail.com,5195550100@txt.att.net

What can I do if my message from the library doesn't arrive?

Go to **My Account** and check to be sure you've entered your **email to text address** correctly and in the correct format. One possible error is having a space after the comma, if you have entered an email address and an **email to text address**.

If you've checked the address and format of address as mentioned above and still don't receive notices, you may have to check your cell "text" settings or contact your mobile carrier for assistance.

Note: Because there are so many mobile carriers with many different mobile devices, each with their own settings and customization, it is important for you to work with your carrier to investigate any problems with "email to text" notices.

Common mobile email to text addresses (October 2013):

AT&T	cell-phone-number@text.att.net
Sprint	cell-phone-number@messaging.sprintpcs.com
T-Mobile	cell-phone-number@tmomail.net
Verizon	cell-phone-number@vtext.com
Metro PCS	cell-phone-number@mymetropcs.com
U.S. Cellular	cell-phone-number@email.escc.net
Virgin Mobile USA	cell-phone-number@vmobl.com
Cricket Wireless	cell-phone-number@sms.mycricket.com
Cellular South	cell-phone-number@csouth1.com
All Tell	cell-phone-number@message.alltel.com
Suncom	cell-phone-number@tms.suncom.com
Rogers	cell-phone-number@pcs.rogers.com

411 Clematis Street
West Palm Beach, FL 33401
(561) 868-7701
wpbcitylibrary.org