

December 22, 2017

Addendum No. 1

RFI No. 17-18-901

EMS Billing Data Transfer

Each recipient of this Addendum acknowledges all of the provisions set forth in the Request for Information (RFI) and agrees to be bounded by the terms thereof.

This addendum shall modify, clarify, change or add information and become part of the above referenced RFI.

The purpose of this addendum is to respond questions. The other terms and conditions remain the same unless otherwise modified in this addendum.

A. Questions and Answers

1. Are you asking for information concerning the vendor becoming your new EMS Billing company?

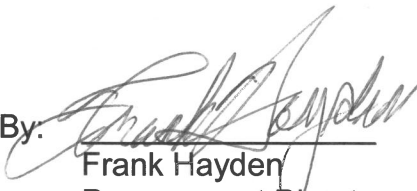
Answer: The future Request for Proposal will be for an EMS Billing Provider to bill for WPBFR's EMS transports as well as to accept the transfer of some old accounts receivables to continue the billing/collecting process. We are trying to determine what the industry standard is for the transfer of old accounts receivables if a provider other than our current one is selected. As of 11/30/17, we currently have 22,411 outstanding invoices from as far back as 04/01/2010. We need to know what the standard is for a new provider when it comes to transferring old accounts receivable; do they normally only go back one year, six months, etc. Plus, is the standard rate for old accounts receivables a percentage of net revenues, flat rate, etc. We do not intend to send 22,411 accounts to a new billing provider; we just need to know the industry standard.

2. Are you asking for all ePCR software and hardware solutions that we offer? Or, are you only requesting your new company to bill old claims?

Answer: The ePCR information is for hardware only; our current software is ESO (previously SafetyPad). As an add-on item in the RFP, it will require the billing provider to supply 51 front line tablets and 39 special event and spare tablets and that cost needs to be included in their rate. It will also require them to provide a three year warranty on the tablets and replace them every three years. The tablets will have to be windows based tablets; they will need bluetooth and will have to have Verizon 4G capability. The tablet will also need to be rugged or have a compatible waterproof, shock proof case. All devices must be fully configured and ready for real time deployment.

Proposers must acknowledge receipt of this Addendum No. 1 in the space provided below. This Addendum forms an integral part of the RFI documents and therefore must be executed. Failure to return this addendum with your proposal submittal may be cause for disqualification.

Issued By: City of West Palm Beach
Procurement Department

Signed By: 
Frank Hayden
Procurement Director

Proposer: _____

Signed By: _____

Print Name: _____

Title: _____

Date: _____